

**SERVICE AGREEMENT BETWEEN A/V Merchanting Services, LLC  
("A/V")  
AND [Business Name] ("Client")**

**Effective Date:** [Date]

**1. Purpose**

This Agreement is made between A/V Merchanting Services, LLC ("A/V") and [Business Name] ("Client") for the purpose of providing merchant processing solutions and related services under the terms outlined below.

**2. No Timeline Obligation**

This Agreement does not impose any specific timeline obligation on the Client. The Client retains full authority to terminate this Agreement at any time.

**3. A/V's Service Commitments**

A/V agrees to the following service guarantees:

**3.1 Termination & Equipment Removal**

The Client may terminate this Agreement at any time without penalty. If A/V has provided a processing system, A/V will ensure its removal within 24 hours of termination.

**3.2 Technical Issue Resolution**

If the Client files a complaint regarding a technical issue and A/V fails to rectify the issue within 120 business hours (five business days), A/V will provide the Client with the processing system at no cost.

**3.3 Financial Guarantee**

If the Client does not retain the money previously lost in credit card processing fees within the first 30 days of using A/V's system, A/V will buy back the system from the Client.

**3.4 Satisfaction Guarantee**

The Client may terminate this Agreement at any time if dissatisfied with the system or any updates to A/V's business model, without any financial or contractual penalties.

**3.5 Communication Guarantee**

A/V will communicate any changes to the Client within two weeks of notice. If A/V fails to provide such communication, the Client will receive the next month's residuals at no cost.

**3.6 Bi-Weekly Check-Ins**

During the first 90 days following implementation of A/V's system, A/V will conduct bi-weekly check-ins with the Client. If A/V controllably misses a check-in, the Client will receive a \$50 payout for being inconvenienced.

#### **4. Termination**

The Client may terminate this Agreement at any time for any reason. Upon termination, A/V will remove any provided equipment within 24 hours, and any obligations under this Agreement shall cease, except for those explicitly outlined in Section 3.

#### **5. Limitation of Liability**

A/V shall not be liable for any indirect, incidental, or consequential damages arising from the use of its services, except as outlined in the financial and service guarantees above.

#### **6. Entire Agreement**

This Agreement constitutes the entire understanding between the parties and supersedes all prior discussions, agreements, or understandings of any kind.

#### **7. Governing Law**

This Agreement shall be governed by and construed in accordance with the laws of the state in which the Client operates.

#### **8. Acknowledgment & Acceptance**

By signing below, both parties acknowledge and agree to the terms of this Agreement.

##### **A/V Merchanting Services, LLC**

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

##### **Client: [Business Name]**

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_